**Interviews with elderly care receiver 1**

1. Could you please let me know your age, gender, education level?

Female. I’m 74, I never went to school.

1. How long have you been staying in this nursing home?

I have been here for more than one year.

1. Could you please describe your daily activities in the nursing home?

I have three meals a day. In general, I can manage my daily life. Sometimes I go downstairs and sit in my wheelchair at the garden. Nothing else.

1. What is important to receive good care and preserve your dignity in daily life here? (autonomy, privacy, respect, communication, identity, emotional support, fair treatment, etc.) Could you rank them by order of importance? Why?

I want to go outside to look and walk around but I am not able to do that on my own. However, nobody helps me with pushing my wheelchair, so I seldom go outside of the building. The care givers (care workers) are always busy with other tasks so sometimes my needs are ignored.

1. What is important to preserve care givers’ dignity in their daily work? (autonomy, privacy, respect, communication, identity, emotional support, etc.) How would you rank them? Why?

I don’t know about this.

1. Have you heard about care robots? (I will explain a bit about care robots’ definition and basic function. Some short videos of care robots will be played so that the interviewees can have an intuitive sense of care robots.)

Yes, I watched the news on tv.

1. Do you believe care robots can help with your daily life in order to improve the aspects you mentioned in question 4? Why?

Definitely. If there are care robots available, they can be my navigator so that I can go outside and look around. The care givers (care workers) don’t have time to help me with this.

1. Do you believe care robots can help with care givers’ daily work in order to improve the aspects you mentioned in question 5? Why?

I have no idea.

1. If the care suggestions made by a well programmed robot conflict with your will, how would you handle that? Why?

I will listen to the robot’s advice. The robot knows lots of knowledge, it can be as smart as human being.

1. If the care suggestions made by a well programmed robot conflict with your care giver’s, how would you handle that? Why?

It’s better to follow the robot’s advice because it is more intelligent and precise than human care givers.

1. To what degree should a robot get involved in care practice? What should be its role? A tool, an intelligent assistant, or even an independent care giver in the future? Why?

The robots are not actual human beings but machines, although they are intelligent. It’s necessary to keep them tethered to doctors since it will be a big problem to distribute the responsibilities when something goes wrong. Robots may know they make mistakes but how can they take responsibilities? It’s difficult to draw a conclusion on it.

1. Did you use any care robots? (If yes, go to question 13. If no, skip question 13 and go to question 14.)

No.

1. What was your main reason for using it? Could you share your experience? Were you satisfied with that experience? Why?
2. If you have a chance to use a care robot, would you like to have a try? Why?

Yes, I’d like to. I want to have a try mainly because they are intelligent. However, they can be stupid sometimes as they are not able to be real human beings.

1. If you can design a care robot to meet your actual needs in care, how would you design it? (expected appearance, functions, etc.)

I would prefer it is humanoid as long as people can easily tell the difference between this robot and a real person when taking a look at it carefully. Ideally, the robots can do all the daily tasks that people do.